

■ ■ ■ warrantyinformation

**50 YEAR LIMITED WARRANTY**

- 120 MILE PER HOUR WIND SPEED WARRANTY
- HAIL STONE PENETRATION WARRANTY

**DECRA Roofing Systems, Inc.** (hereafter “the Company”) hereby warrants to the original consumer purchaser (“Owner”) that each DECRA roofing panel (“Panel”) will: (1) remain free from manufacturing defects that would adversely affect the performance of the Panels; (2) be resistant to blow-offs in wind velocities up to 120 miles per hour; and (3) resist hail damage. For the purpose of this Warranty, hail damage is defined as follows: (1) penetration of hail stones completely through the panel; or (2) cracks or splits of the panel’s steel substrate around the point of impact.

**LIMITATION OF LIABILITY:** To the extent of those Panels actually containing defects in material or manufacturing workmanship which affect performance, the Company shall either repair or replace the defective panel, provided the Company’s liability shall be limited to a total expenditure not to exceed the reasonable replacement cost of the particular defective panel during the first twenty (20) years after installation and declining annually on a prorated basis for material only during the remaining thirty (30) years. The Company will attempt to replace defective Panels with the same color or design. However, color variations may exist between panels manufactured at different times and the Company may discontinue or change the design of a particular product profile. In any event, the Company reserves the right to replace the defective panel with a panel of similar design and color.

**TRANSFERABILITY:** This Limited Warranty may be transferred by the original owner to the subsequent property owner during the first ten (10) years after the product’s initial installation provided the attached transferable registration is completed and mailed to the Company within 30 days from the change of property ownership. Notice of the ownership change must be sent via registered mail to the Company at the noted address.

This Warranty is subject to the following conditions:

1. A written notice of defect must be sent by registered mail to the Company at its’ address set forth below. The notice must contain the name and address of the owner of the claimed defective panel or panels and must describe the defect in detail.
2. The Company shall not be liable for, and this Limited Warranty does not apply to, any damages to the Panels or any other property because of any reason other than the specific defects in materials or manufacturing workmanship defined in the Limited Warranty. Causes not covered in this Warranty include: (1) damage resulting from defects, movement or subsidence in the structure on which the roof is installed; (2) abusive foot traffic resulting from a variance in the manufacturer’s instructions; (3) damage to the panels caused by any

application of cleaning solutions, paints, coatings or modifications of any kind; (4) damage to the Panels caused by misuse, neglect, or improper handling during or after installation; or (5) damage caused by failure to follow the manufacturer’s installation instructions. A separate warranty covering the installation of Panels may be made available by the installation contractor.

3. This Warranty is the only warranty the Company makes with respect to the DECRA roofing panels it sells. Dealers and installers of DECRA roofing panels are not authorized to extend or modify the terms of this Warranty in any manner.
4. **THE COMPANY SHALL HAVE NO LIABILITY FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT OR SPECIAL DAMAGE OR LOSS OF ANY KIND WHATSOEVER (INCLUDING BUT NOT LIMITED TO DAMAGE CAUSED BY LEAKS). SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**
5. **THERE SHALL BE NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE BEYOND THE TERM OF THIS WARRANTY OR BEYOND THE TERM PRESCRIBED BY THE LAWS OF THE STATE IN WHICH THE PANELS ARE SOLD IF THAT TERM IS SHORTER THAN THE TERM OF THIS WARRANTY. SOME STATES DO NOT ALLOW EXCLUSIONS AND LIMITATIONS OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**
6. No warranty shall apply to any DECRA roofing panel modified, altered or changed in design or function after it has left the factory, except when the alteration is required by the manufacturer’s installation instructions.
7. The replacement of any DECRA roofing panel by the Company shall not extend the term of this Warranty except as required by law.
8. This Warranty gives the original purchaser of DECRA roofing panels specific legal rights and you may also have other rights under state or federal law.
9. If any provision of this “Limited Warranty” is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions shall nevertheless continue in full force without being impaired or invalidated in any way.

**D**

WARRANTY NUMBER

## DECRA ROOFING SYSTEMS WARRANTY TRANSFER

**D**  
WARRANTY NUMBER \_\_\_\_\_

ORIGINAL OWNER'S NAME \_\_\_\_\_ NEW OWNER'S NAME \_\_\_\_\_

STREET ADDRESS (ROOF) \_\_\_\_\_ STREET ADDRESS (ROOF) \_\_\_\_\_

CITY, STATE \_\_\_\_\_ ZIP \_\_\_\_\_ CITY, STATE \_\_\_\_\_ ZIP \_\_\_\_\_

SIGNATURE \_\_\_\_\_ SIGNATURE \_\_\_\_\_

Your comments are important to us and our goal is to provide outstanding solutions to your roofing challenges. In an effort to continuously improve our service and the products we offer, please take a moment to complete this survey.

- 1) What type of roofing project was your DECRA roof purchased for?  
\_\_\_\_ 1. Reroof \_\_\_\_ 2. Construction of a new home  
(If construction of new home skip to question 5)
- 2) Before reroofing, what type of roof was on your home?  
\_\_\_\_ 1. Asphalt Shingles \_\_\_\_ 4. Not Sure  
\_\_\_\_ 2. Concrete Tile/Shake \_\_\_\_ 5. Other \_\_\_\_\_  
\_\_\_\_ 3. Wood Shake/Shingle
- 3) How old was your previous roof?  
\_\_\_\_ 1. Less than 5 years \_\_\_\_ 4. 16-25 years  
\_\_\_\_ 2. 6-10 years \_\_\_\_ 5. 26-30 years  
\_\_\_\_ 3. 11-15 years \_\_\_\_ 6. More than 30 years
- 4) Was your new DECRA Roofing System installed over your old roof?  
\_\_\_\_ 1. Yes \_\_\_\_ 2. No \_\_\_\_ 3. Not Sure
- 5) What is the approximate value of your home?  
\_\_\_\_ 1. Under 75,000 \_\_\_\_ 5. 151,000-175,000  
\_\_\_\_ 2. 76,000-100,000 \_\_\_\_ 6. 176,000-200,000  
\_\_\_\_ 3. 101,000-125,000 \_\_\_\_ 7. 201,000-300,000  
\_\_\_\_ 4. 126,000-150,000 \_\_\_\_ 8. over 300,000
- 6) The primary decision to purchase a DECRA roof was made by:  
\_\_\_\_ 1. Husband \_\_\_\_ 4. Builder / Architect  
\_\_\_\_ 2. Wife \_\_\_\_ 5. Homeowner Assn.  
\_\_\_\_ 3. Husband & Wife \_\_\_\_ 6. Other \_\_\_\_\_
- 7) Age of purchaser(s)?  
\_\_\_\_ 1. Under 30 years \_\_\_\_ 4. 51 to 60 years  
\_\_\_\_ 2. 31 to 40 years \_\_\_\_ 5. Over 60 years  
\_\_\_\_ 3. 41 to 50 years
- 8) Please rank each of the following criteria by how important they were in making your decision to choose a DECRA roof. (Use 1, 2, 3, 4, 5 with 1 being most important and 5 being least important)  
\_\_\_\_ 1. Appearance  
\_\_\_\_ 2. Performance  
\_\_\_\_ 3. Value  
\_\_\_\_ 4. Warranty  
\_\_\_\_ 5. Contractor's Recommendation  
Other significant criteria your selection was based on \_\_\_\_\_
- 9) Where did you first hear about DECRA Roofing Systems?  
\_\_\_\_ 1. Home Show \_\_\_\_ 5. Contractor, Architect, Builder  
\_\_\_\_ 2. Internet \_\_\_\_ 6. Friend or Neighbor  
\_\_\_\_ 3. Television \_\_\_\_ 7. Other \_\_\_\_\_  
\_\_\_\_ 4. Advertisement (Magazine/Newspaper)
- 10) Comments: \_\_\_\_\_  
To learn about caring for your DECRA Roof visit [www.decra.com](http://www.decra.com) or check the box below to receive written instructions.  
 Please mail DECRA Roof care instructions to me at the address I have provided on this completed registration form.

## DECRA ROOFING SYSTEMS WARRANTY REGISTRATION

**D**  
WARRANTY NUMBER \_\_\_\_\_

ORIGINAL OWNER'S NAME \_\_\_\_\_ CONTRACTOR'S NAME \_\_\_\_\_

STREET ADDRESS (ROOF) \_\_\_\_\_ STREET ADDRESS \_\_\_\_\_

CITY, STATE \_\_\_\_\_ ZIP \_\_\_\_\_ CITY, STATE \_\_\_\_\_ ZIP \_\_\_\_\_

SIGNATURE \_\_\_\_\_ SIGNATURE \_\_\_\_\_

PRODUCT PROFILE:  
\_\_\_\_ SHINGLE \_\_\_\_ SHAKE \_\_\_\_ TILE \_\_\_\_ SHINGLE PLUS

COLOR: \_\_\_\_\_

DATE OF INSTALLATION \_\_\_\_\_ NUMBER OF SQUARES \_\_\_\_\_



DECRA ROOFING SYSTEMS  
1230 RAILROAD ST  
CORONA CA 92882-9907

POSTAGE WILL BE PAID BY ADDRESSEE

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 611 CORONA CA



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

